



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act-2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi 110032

Phone: 32978140 Fax: 22384886

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C A No. 101032870
Complaint No. 142/2024

In the matter of:

Sultan Complainant

VERSUS

BSES Yamuna Power Limited Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDERDate of Hearing: 16th July, 2024Date of Order: 22nd July, 2024Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The present complaint has been filed by Mr. Sultan against BYPL-Laxmi Nagar. The brief facts of the case giving rise to this grievance is that the complainant applied for name change of electricity connection having CA No. 101032870 vide request no. 8006797241 installed at premises no. R-217, GF, Ramesh Park, Laxmi Nagar, Delhi-110092, but

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CGRF (BYPL)

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respondent rejected the application of the complainant for name change on the pretext of "dues at site".

2. OP in its reply briefly stated that the present complaint has been filed by the complainant seeking name change in respect of CA no. 101032870 which is registered in the name of Ms. Anisa Begum for R-217, GF, Ramesh Park, Laxmi Nagar, Delhi-110092. Complainant applied for name change vide request no. 8006797241 on the basis of registered sale deed dated 02.01.2023 executed by Ms. Anisa in favour of the complainant for the ground floor.

After site verification, and checking the technical and commercial feasibility, the application of the complainant currently stands rejected as outstanding dues against C A No. 101032656 are required to be paid on pro-rata basis which comes out to Rs. 1141/- . The building structure consists of GF and four floors over it and the dues of CA no. 101032656 pertain to subject building. The plot site of the building is 100 sq yards and the plot size of applied premises on GF is 40 sq yards. Accordingly, the proportionate share of complainant of outstanding dues is calculated as Rs. 1141/-.

3. Counsel of the complainant in rejoinder refuted the contentions of respondent and stated that OP is illegally demanding the pro-rata dues of Rs. 1141/- . He further submitted the OP has violated Rules 17 (3) of DERC Regulations 2017.

SK *Deeksha*

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4. From the perusal of the facts as above, we are of considered opinion, that the dues of CA no. 101032656 are payable by the complainant as the dues are in the name of Anisa Begum, from whom the complainant has purchased the subject property. The dues are being demanded only on pro-rata basis, therefore are payable by the complainant.

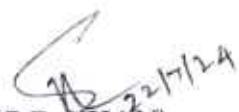
ORDER

The complainant is directed to clear the pro-rata dues of Rs. 1141/-, thereafter OP is directed to effect the name change after completion of other formalities as per DERC Regulations 2017.

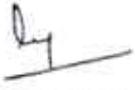
OP should also file compliance report within 21 days from the date of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(S.R. KHAN)
MEMBER-TECH


(P.K. SINGH)
CHAIRMAN


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

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